

Home and Community-Based Services for Florida's Seniors: Directory of Florida's Area Agencies on Aging¹

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Introduction

This publication is part of the Home and Community-Based Services for Florida's Seniors series, a collection of educational resources designed to inform the public about home and community-based support services available to older adults in Florida.

The Older Americans Act of 1965 (OAA) provides a variety of home and community-based services for eligible older adults (those aged 60 years or older, as defined by the OAA) that are channeled through the Administration on Aging (AoA) and state-level units on aging. In the state of Florida, these services are administered and implemented through Florida's Aging Network which comprises the Florida Department of Elder Affairs (DOEA) and a host of 58 nonprofit organizations.

As the older adult population of Florida continues to grow rapidly, it is increasingly important that the state's older adults, their caregivers, other stakeholders, and the general public understand the home and community-based services and protections available through the 58 nonprofits — 11 Area Agencies on Aging (AAAs) and 47 Community Care for the Elderly (CCE) lead agencies — that make up Florida's Aging Network.

Knowing the AAAs in Florida

Depending on the county, there is a designated AAA, also known as a Planning and Service Area (PSA), that will provide services or help locate resources for older adults. These agencies are the designated nonprofit organizations that represent, plan, organize, and fund a network of older adult services funded by the OAA. Each AAA may have different amenities such as a wellness center, educational classes, or other activities for older adults. This publication is intended to serve as a directory assisting in easy identification of and contact with county-specific AAAs.

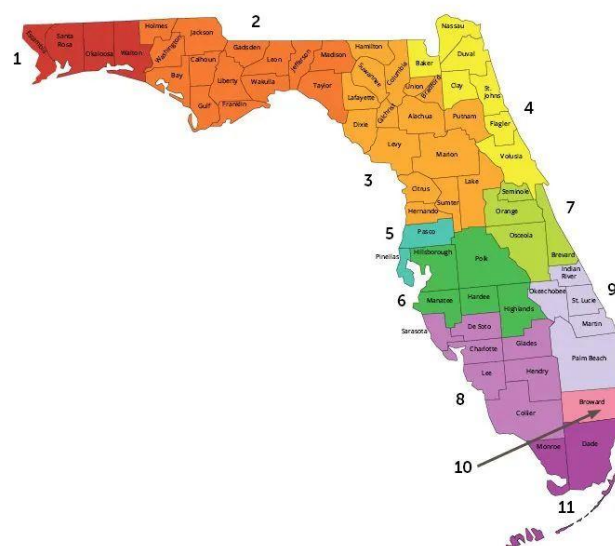


Figure 1. Counties in the 11 Area Agencies on Aging/Planning and Service Areas.

Credit: Florida Department of Elder Affairs (2023).

PSA 1

Residents in Escambia, Okaloosa, Santa Rosa, or Walton County, your AAA is PSA 1.

[Northwest Florida Area Agency on Aging](#)

Email: info@nwflaaa.org

Address: 5090 Commerce Park Circle, Pensacola, FL 32505

Phone: 850-494-7101

PSA 2

Residents in Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla, or Washington County, your AAA is PSA 2.

[Area Agency on Aging for North Florida \(Advantage Aging Solutions\)](#)

Email: info@advantageaging.org

Address: 2414 Mahan Drive, Tallahassee, FL 32308

Phone: 850-488-0055

PSA 3

Residents in Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrist, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee, or Union County, your AAA is PSA 3.

[The Mid-Florida Area Agency on Aging \(Elder Options\)](#)

Email: options@agingresources.org

Address: 301 SW 75th Street, Gainesville, FL 32607

Phone: 800-262-2243

PSA 4

Residents in Baker, Clay, Duval, Flagler, Nassau, St. Johns, or Volusia County, your AAA is PSA 4.

[Area Agency on Aging for Northeast Florida \(Elder Source\)](#)

Email: info@myeldersource.org

Address: 10688 Old St. Augustine Road, Jacksonville, FL 32257

Phone: 904-391-6600

PSA 5

Residents in Pasco or Pinellas County, your AAA is PSA 5.

[Area Agency on Aging of Pasco-Pinellas](#)

Email: info@aaapp.org

Address: 9549 Koger Blvd N., Gadsden Building, Suite 100, St. Petersburg, FL 33702

Phone: 727-570-9696

PSA 6

Residents in Hardee, Highlands, Hillsborough, Manatee, or Polk County, your AAA is PSA 6.

[West Central Florida Area Agency on Aging \(Senior Connection Center\)](#)

Email: info@sccmail.org

Address: 8928 Brittany Way, Tampa, FL 33619

Phone: 813-740-3888

PSA 7

Residents in Brevard, Orange, Osceola, or Seminole County, your AAA is PSA 7.

[Area Agency on Aging of Central Florida \(Senior Resource Alliance\)](#)

Email: info@sraflorida.org

Address: 3319 Maguire Boulevard, Suite 100, Orlando, FL 32803

Phone: 407-514-1800

PSA 8

Residents in Charlotte, Collier, DeSoto, Glades, Hendry, Lee, or Sarasota County, your AAA is PSA 8.

[Area Agency on Aging for Southwest Florida](#)

Email: clientservices@aaaswfl.org

Address: 2830 Winkler Avenue, Suite 112, Fort Myers, FL 33916

Phone: 239-652-6900

PSA 9

Residents in Indian River, Martin, Okeechobee, Palm Beach, or St. Lucie County, your AAA is PSA 9.

[Area Agency on Aging of Palm Beach/Treasure Coast](#)

Email: [Contact form on website](#)

Address: 4400 N Congress Avenue, Suite 250, West Palm Beach, FL 33407

Phone: 561-684-5885

PSA 10

Residents in Broward County, your AAA is PSA 10.

[Area Agency on Aging of Broward County](#)

Email: [Contact form on website](#)

Address: 5300 Hiatus Road, Sunrise, FL 33351

Phone: 954-745-9567

PSA 11

Residents in Miami-Dade or Monroe County, your AAA is PSA 11.

[Area Agency on Aging for Miami-Dade and Monroe Counties \(Alliance for Aging\)](#)

Email: [Contact form on website](#)

Address: 760 NW 107th Avenue, Suite 214, Miami, FL 33172

Phone: 305-670-6500

Other Helpful Resources

Florida AAA Elder Helpline (toll-free): 1-800-963-5337

Florida Department of Elder Affairs: 1-850-414-2000
(<https://elderaffairs.org/>)

Eldercare Locator (by location): 1-800-677-1116
(<https://eldercare.acl.gov/home>)

Reference

Florida Department of Elder Affairs. (2023). Aging and Disability Resource Centers.
<https://elderaffairs.org/resource-directory/aging-and-disability-resource-centers-adrcs/>

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